

TO ALL OUR VALUED GUESTS AT PEEL HOTELS

Peel Hotels are open for Business and committed to your Travel Safety. The Safety and Security of all Guests and Staff remain our highest Priority in these uncertain times. If you have to travel I want you to feel safe staying at Peel Hotels.

We have escalated our Cleanliness and Hygiene routines in response to Coronavirus (COVID-19):

Our Hotel Teams are receiving ongoing briefings and are employing enhanced cleaning procedures

We have increased Cleaning frequencies and Cleaning detail of all Public Areas and Accommodation in our Hotels

We use Hospital grade disinfectants

We will continue to operate our Food and Beverage Service within current Food Safety recommendations

We have increased the deployment of antibacterial hand sanitizers

I am in constant touch with our General Managers and no one is allowed to come to work who feels unwell. Our Staff are encouraged to telephone in as fit, BEFORE they come to work.

We have reimbursed all our Guests on their pre-payments / non - refundable Deposits in order to make their lives easier.

If you have the slightest concern in regard to staying in any one of our Hotels please ask for the General Manager or telephone me on 0207 266 1100.

Sincerely,

Robert Peel

Chairman